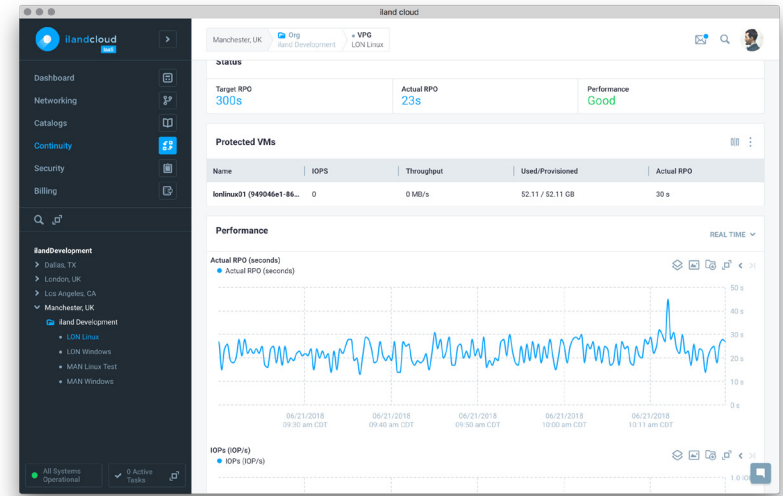


iland Secure DRaaSSM with Zerto Onboarding Service

You're Not Alone in Setting Things Up

Once you've selected a Disaster-Recovery-as-a-Service solution, you're understandably eager to get it up and running. While much of the Zerto technology is intuitive, having an expert from iland cloud services supporting you in the installation, configuration and deployment process is invaluable to gaining confidence in your secure DRaaS solution.

In the end, confidence is what is required when a failover needs to be triggered.



The Deployment Process

- > Review of the deployment and onboarding process
- > Obtain all relevant technical information needed to establish your company's cloud footprint in support of your DR project
- > Overview of the Zerto technology, answering any questions you may have
- > Deliver login credentials, and relevant documentation, for new environment

The Onboarding Process

- > Establishment of a VPN tunnel for replication, based on information provided by iland
- > Deployment of the Zerto Virtual Manager (ZVM) within your production environment
- > Installation of Virtual Replication Appliances (VRAs) and the subsequent setup of Virtual Protection Groups (VPGs)
- > Establishing the order of operation in rebooting

systems, in the event of a failover and onboarding on the DR runbook configuration

- > Setting up alerting to inform you of problems in replication

Testing Your DR Plan

- > iland creates and reviews the DR runbook prior to testing
- > Test results are reviewed, triaging and addressing all issues
- > Tests are recommended at least annually and can be executed with or without iland support

Exceptional Customer Support – Feel Confident

- > 24x7 in-region phone support from certified technicians
- > Emergency ability for iland to trigger a failover if needed during a disaster

Why Choose iland

There are a host of reasons to choose iland – and we'd love to highlight just a few:

- > Stringent compliance and security posture – compliant to HIPAA, SOC2, ISO 27001, Privacy Shield, FISMA-MODERATE, GDPR and others
- > Cloud Security Alliance STAR Gold Certification
- > 100% infrastructure availability SLA
- > Enterprise high performance Nimble hybrid storage
- > All of our data center locations across the Americas, Europe, Australia and Asia hold ISO 27001 and SOC2 certifications